

שם התהליך:	APO01 ניהול מסגרת טכנולוגיית המידע
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תיאור כללי

זיהוי Cobit	APO01 Manage the IT Management Framework
תיאור התהליך	Clarify and maintain the governance of enterprise IT mission and vision. Implement and maintain mechanisms and authorities to manage information and the use of IT in the enterprise in support of governance objectives in the line with guiding principles and policies.
מטרות התהליך	Provide a consistent management approach to enable the enterprise governance requirements to be met, covering management processes, organizational structures, roles and responsibilities, reliable and repeatable activities, and skills and competencies.

מעורבות* (R/A/C/I)	גורם
	Board
	Chief Executive Officer
	Chief Financial Officer
	Chief Operating Officer
	Business Executives
	Business Process Owners
	Strategy Executive Committee
	Steering (Programmes/Projects) Committee
	Project Management Office
	Value Management Office
	Chief Risk Officer
	Chief Information Security Officer
	Architecture Board
	Enterprise Risk Committee
	Head Human Resources
	Compliance
	Audit
	Chief Information Officer
	Head Architect
	Head Development
	Head IT Operations
	Head IT Administration
	Service Manager
	Information Security Manager
	Business Continuity Manager
	Privacy Officer

- אחראי (R - responsible)** – גורם אחראי לוודא ביצוע פעילות והצלחתה.
- מעורב (A - accountable)** – גורם המעורב באופן ישיר בביצוע פעילות מסוימת.
- מייעץ (C - consulted)** – גורם המלווה פעילות מסוימת בהנחיה חיצונית.
- מיודע (I - informed)** – כל גורם שנדרש לעדכן בפעילות/פרקטיקה מסוימת.